

# **Mall of America**

## **Current Employment Opportunities**

### **October 18<sup>th</sup>, 2010**

(\*\*) indicates that applicants must be at least 18 years old.

No asterisk indicates that applicants must be at least 16 years old.

**\*\*All positions require a criminal background check and a drug test screening\*\***

**EOE/AA**

#### **\*\*Ride Service Associate – Part Time**

##### ***Requirements:***

- Must be at least 18 years of age or older
- Walk, stand & bend for long periods of time
- Excellent communication skills and superior guest service skills required
- Previous guest service experience required
- Must be detail oriented and safety minded

##### ***Responsibilities:***

- Operate a variety of mechanical and non-mechanical rides
- Assist with the loading and unloading of guests on the rides
- Properly enforce all height and rider safety requirements
- Ensure that all guests are properly restrained prior to the start of the ride cycle
- Provide polite greeting and parting remarks
- Oversee the cleanliness of the ride area by sweeping floors, wiping down the ride and emptying trash containers
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: Nights & Weekends**

#### **Cashier-Foods – Part Time**

##### ***Requirements:***

- Must be at least 16 years of age or older
- Previous cash handling experience
- Previous guest service experience
- Must have outstanding guest service skills
- Barista experience preferred but not required

##### ***Responsibilities:***

- Perform necessary tasks in setting up and serving food items
- Ensure standards of personal hygiene, food safety and sanitation are met and maintained
- Complete monetary transactions accurately and timely
- Greet guests courteously, give polite parting remarks
- Recommend, select and help locate merchandise based on guests' needs and questions
- Oversee safety and cleanliness of selling area
- Efficiently utilize the POS system to sell tickets and merchandise to guests in Nickelodeon Universe
- Be able to account for all funds received by accurately ringing funds and counting out
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: Nights & Weekends**

## **Custodian I – Part Time**

### ***Requirements:***

- Must be at least 16 years of age or older
- Previous housekeeping experience preferred but not required
- Working knowledge of the safe handling of equipment and materials used in custodial duties
- Ability to perform some or all of the physical tasks involved in lifting, scrubbing, sweeping, mopping and other custodial duties
- Ability to work variable and/or rotating shifts including nights, weekends and holidays

### ***Responsibilities:***

- Clean restrooms and assist with stocking of supplies
- Wash walls, pillars and clean entrance and common area glass
- Clean seating areas, escalators, elevators, railings, telephone carousels and drinking fountains
- Patrol common areas during mall hours to clean spills, pick up litter, remove stickers and gum
- Maintain cleanliness in the mall food courts: sweeping, mopping, dusting, wipe tables and pick up food trays
- Empty ashtrays and trash containers, remove waste and recyclables
- Provide outstanding internal and external guest service at all times
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: Flexible, Nights & Weekends**

## **Theatre Custodian – Part Time**

### ***Requirements:***

- Must be at least 18 years of age or older
- Previous housekeeping experience preferred but not required
- Working knowledge of the safe handling of equipment and materials used in custodial duties
- Ability to perform some or all of the physical tasks involved in lifting, scrubbing, sweeping, mopping and other custodial duties
- Ability to work variable and/or rotating shifts including nights, weekends and holidays

### ***Responsibilities:***

- Clean theatre areas, including but not limited to lobby, restrooms, concessions, theatres
- Wash walls, pillars and clean entrance and common area glass
- Clean seating areas, escalators, elevators, railings, telephone carousels and drinking fountains
- Empty ashtrays and trash containers, remove waste and recyclables
- Provide outstanding internal and external guest service at all times
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: 3<sup>rd</sup> shift, Fridays and Saturdays required**

## **Theatre Staff (Theatres at MOA) – Part Time**

### ***Requirements:***

- Must be at least 16 years of age or older
- Walk, stand & bend for long periods of time
- Excellent communication skills and superior guest service skills required
- Previous guest service experience preferred
- Must be detail oriented, safety minded and able to accomplish tasks in a timely manner

### ***Responsibilities:***

- Responsible for physical appearance of theatres, i.e. cleaning theatres, lobby area, ramp areas and restrooms
- Be able to relay important information to the projectionists if any problems/concerns arise
- Be able to identify issues of any kind in a quick and timely manner
- Assist with ticket taking, i.e. tearing tickets and directing guests to correct theatres
- Answer guest questions and relay any concerns to team leads and managers
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: Days, Nights & Weekends**

## **\*\*Groundskeeper – Part time**

### ***Requirements:***

- Must be at least 18 years of age or older
- High school diploma or equivalent preferred but not required
- 1-2 years of outdoor gardening or interior plant maintenance
- Ability to use hand tools, such as pruner, saw, trowel, etc.
- Must be able to safely perform the physical tasks involved with lifting, bending, sweeping, watering and mopping
- Ability to work occasional nights, weekends, holidays based on company needs
- Ability to pass required training to operate motorized equipment for landscaping department needs

### ***Responsibilities:***

- Must have superior guest service skills
- Maintain display beds, display containers, topical plants, trees and shrubs by watering, dusting, planting, transplanting and cleaning debris from areas based on the protocols of the landscaping department
- Aid in keeping areas free from pests, using organic products and hand spraying trees
- Aid in plant health by using chemical fertilizers as needed
- May operate motorized Cushman cart to haul debris from areas to recycling center
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: Monday - Friday**

## **\*\*Waste & Recycling – Full time**

### ***Requirements:***

- Must be at least 18 years of age or older
- Ability to work variable and/or rotating shifts, including nights, weekends and holidays
- Must be able to safely perform the physical tasks involved with lifting, sweeping, mopping, driving and operating power custodial equipment

### ***Responsibilities:***

- Empty trash containers into compactors and operate compactors
- Lift trash bags into waste containers
- Move wheeled trash barrels from recycling rooms throughout the Mall to loading dock areas
- Sweep and operate power scrubber to clean service corridor floors
- Empty grease barrels in restaurants and food court tenants
- Ensure the overall safety of the immediate work area as well as surrounding areas
- Provide outstanding internal and external guest service at all times
- May operate Cushman cart with trailer to haul waste containers
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: 1<sup>st</sup> Shift/ Variable**

## **SECURITY**

## **\*\*Security Officer – Full time**

### ***Requirements:***

- High school diploma or equivalent
- Three months prior experience in a security/criminal justice related position
- Working knowledge of state and federal criminal justice statutes and law enforcement procedures preferred
- Must be able to meet the physical demands of the position including: frequent and sustained walking, occasional running, bending, stooping, squatting, twisting, crawling and frequent and extensive use of hands and arms
- Must be eligible to be licensed as a Security Officer in the State of Minnesota this requires that you have no record of conviction for crimes against persons or property as revealed through a fingerprint check with the Minnesota Bureau of Criminal Apprehension and/or the FBI
- Must possess outstanding guest service skills

### ***Responsibilities:***

- Patrol MOA property including mall common areas, service corridors and parking lots to provide protection for life and property
- Perform various guest relations activities including but not limited to providing directions to guests, assisting in the location of lost persons, cars, etc.
- Conduct periodic safety/fire inspections as assigned
- Complete and accurate reports as required, including incident, accident or personal injury reports
- Keep dispatcher and supervisors informed of all pertinent incidents and activities according to department guidelines
- Ensure the overall safety of the immediate work area as well as surrounding areas
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned including but not limited to typing, filing and other clerical or security related duties**

**Hours: Days, nights & weekends**

**\*\*P.E.P. Security Officer – Part time**

***Requirements:***

- Would be working primarily Friday and Saturday evenings, enforcing Mall of America parental escort policy
- Must be at least 18 years of age or older
- High school diploma or equivalent required, post secondary education preferred
- Must have good customer relations skills and have the ability to remain calm and effective in stressful situations
- No record of conviction for crimes against persons or property, must possess a valid driver's license and must submit to drug and alcohol testing as a condition of employment
- Must be able to meet physical demands of the position including: bending, stooping, squatting, twisting, crawling and frequent and extensive use of hands and arms
- Ability to communicate effectively over the radio required

***Responsibilities:***

- Performing various guest relation activities
- Providing medical assistance when needed
- Documenting incidents and gathering information
- Performing other duties as assigned
- **Due to the team focused environment of the company, employees may be asked to provide support in other work areas as needed, performing other duties that may be assigned**

**Hours: Friday & Saturday evenings, 3:30pm – 10pm**

**\*\*How To Apply: Please fill out an online application at: [www.mallofamerica.com/jobs](http://www.mallofamerica.com/jobs)  
OR apply according to the specific posting's instructions. Thank you.**

**EOE/AA**